



County of Los Angeles  
**CHIEF ADMINISTRATIVE OFFICE**

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DAVID E. JANSSEN  
Chief Administrative Officer

November 21, 2003

To: Supervisor Yvonne Brathwaite Burke, Chair  
Supervisor Gloria Molina  
Supervisor Zev Yaroslavsky  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

From: David E. Janssen  
Chief Administrative Officer

Board of Supervisors  
GLORIA MOLINA  
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Second District

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Third District

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Fifth District

**NOVEMBER 12, 2003 RAIN STORM CLOSE-OUT REPORT**

This is a close-out report of the November 12, 2003 rain and hail storm that impacted the cities of Compton, Los Angeles, Lynwood, South Gate, and the unincorporated neighborhoods of Willowbrook/Rosewood. The Departments of Public Social Services (DPSS), Community and Senior Services, and Public Works (DPW) are providing separate reports to you as well.

On November 13 and 14, the Cities of Compton and Los Angeles, and the County of Los Angeles, proclaimed local emergencies. As a result of these local proclamations, on November 14 the Governor signed a proclamation of a State of Emergency. As of November 20, 2003, damages reported by the cities are: Compton has approximately 50 homes and 10 outbuildings that sustained major damage; Lynwood has a shopping center with a roof collapsed and two homes that were flooded; Los Angeles has approximately 59 addresses (including schools, churches, businesses, and residences) found to have some damage; the unincorporated areas of Willowbrook and Rosewood have 30 residential structures and one business that sustained major damage; Carson's Veteran Park Sports Complex recreation facility suffered water damage to the floor and sub-floor areas. The Department of Health Services (DHS) reported that the South Public Health Center located at 1522 East 102<sup>nd</sup> Street, Los Angeles was flooded. This impacted the clinic areas and the business office. The facility opened for a few hours on November 13, but closed once it was rendered unsafe. It reopened on November 14. There are no additional reports of damage to County facilities. I have requested a Small Business Administration (SBA) Disaster Designation for Los Angeles County and anticipate receiving a response by Monday, November 24, 2003.

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On November 13, 2003, the American Red Cross (ARC) opened a shelter at Locke High School, 325 East 111<sup>th</sup> Street, Los Angeles for families and individuals displaced by the flooding. The shelter will close at noon on November 21, 2003.

On November 14, 2003, the Office of Emergency Management (OEM) provided you a status report which included preliminary information on damage assessment, recovery planning, and the establishment of a One-Stop Local Disaster Center (Center). The Center that was located at 1326 West Imperial Highway, Los Angeles, opened on Friday, November 14, and remained open until Monday afternoon, November 17. The following departments and agencies were present in the Center: DPSS, Community and Senior Services (DCSS), Children and Families Services (DCFS), Consumer Affairs, Assessor, Mental Health, DHS, DPW, ARC, the Salvation Army, Emergency Network Los Angeles (ENLA) InfoLine, and the Tzu Chi Foundation.

Although preliminary damage assessment identified approximately 150 residences that experienced severe damage requiring assistance, thousands reported to the Center once it opened. The numbers overwhelmed the staff and impacted the normal business at the DPSS portion of the facility. The Sheriff and Office of Public Safety (OPS) responded. OPS was able to manage the situation allowing the Sheriff's personnel to return to other duties. OPS provided traffic control, crowd control, and safety and security for the employees and patrons. They also provided security services for former Governor Davis, Congresswoman Waters, and Supervisor Burke.

The services provided at the Center were:

- Children and Family Services - provided information on child protective services and made other resource referrals.
- Mental Health - provided crisis counseling and made other resource referrals.
- Assessor - provided assistance with disaster-related property tax relief.
- Consumer Affairs - distributed approximately 125-150 disaster scam tips sheets and also provided information for residential rental repairs. The department also provided referrals to the Community Development Commission (CDC) for the Rehabilitation Loan Program (RLP). As of November 19, under the direction of Supervisor Burke, the CDC is accepting applications from flood victims in the unincorporated damaged areas to determine eligibility for a \$10,000 housing code issues grant.

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- Health Services - Public Health nurses provided approximately 160 flu shots and preliminary health assessments, and gave referrals; environmental health specialists provided housing referrals, and the Emergency Medical Services Agency provided emergency medical technicians to conduct high blood pressure screening.

The status of services provided by the American Red Cross, the Salvation Army, InfoLine, ENLA, and the Tzu Chi Foundation are being reported by DPSS.

Edison reported that although an estimated 115,000 customers experienced power outages, they were able to restore power to all homes within 48 hours.

I will keep you informed of major changes in the situation.

DEJ:SRH  
GB:CP:cm

c: Executive Officer, Board of Supervisors  
County Counsel  
Emergency Management Council  
EMC Steering Committee  
EMC Subcommittee